

Testimonial for Marc Lachance

In every community there is work to be done. In every nation there are wounds to heal. In every heart there is the power to do it - Marianne Williamson

Marc joined our Board of Directors as a new Board member in 2006. He came to us with limited experience in the not-for-profit sector, and it has been quite fascinating to see how quickly he has learnt about this sector in such a short time period. He is a very sociable and a pleasant individual with great interpersonal skills. He is easy to get along with everyone, which opens doors for communication at many different levels. He is compassionate about the cause we serve and is often walking that extra mile whenever any new project needs additional human resource or more time/efforts. His time, care and concern for others in the community are greatly appreciated by staff, volunteers and other Board members at Telecare.

As to his impact on our organization, he has brought a new level of thinking to Telecare. He has shared his expertise in process improvement, prevention of problems through a proactive approach to management of our organization. He has helped us to develop an optimum utilization of our limited resources by reducing time and effort to accomplish our goals, eliminating waste and increasing productivity.

His initial focus was on helping us upgrade the technology used to support Telecare, including computers, networks, telephone systems and website. Because Marc has a broad network of contacts in the industry, he has saved us time reducing the need to search for specialists in each area. He was able to bring in experts that he knew had the skills that we required and could help us address our issues.

In addition to helping with technology, he has participated in our marketing and fund-raising committees as well as helped us with strategic planning. He has always shown himself willing to step in and help us improve and take the organization to the next level of efficiency and professionalism.

He has shown dedication and commitment to our organization and above all a great sense of empathy and understanding towards the Executive Director and the staff of Telecare, recognizing the stress that our organization and other similar charitable organizations face with limited resources. It is a pleasure to have Marc with us as we continue to reach out and support many people out there who are struggling and have no one to turn to in their lives.

Vanita Varma
Executive Director
Telecare Distress Centre